

# I am an International student at a North Bay or Parry Sound campus - Who should I contact?

Toronto campus students, please note your contacts may be different. View Toronto contact information [here](#).

For most inquiries, you may find your answer in our [FAQ](#), updated regularly.

If your inquiry cannot be answered by the [FAQ](#):

For the most efficient response time and for fairness to all others with urgent matters, please read carefully to find the most appropriate contact.



Please note, emails sent to multiple individuals will experience delayed response time.

**General Inquiries**  
**Language Proficiency**  
**Fee accommodations**

**Immigration related:**  
• **Study Permits/VISAs**  
• **PGWP**

[international@canadorecollege.ca](mailto:international@canadorecollege.ca)

**Disclaimer:** The International Department at Canadore College does not provide immigration or legal advice, and the contents of this correspondence should not be construed as such. Students are advised to consult IRCC or a qualified legal representative for advice on how to handle your personal immigration matters. To obtain information related to any immigration-related matter (including study and work permits), you can visit [IRCC's website](#).

*Please contact your agent for the following inquiries. Should you be a direct student (you did not use an agent), you may reach out accordingly.*

**Eligibility/Admission Requirements**  
**My application/Issues/Questions/Corrections**  
**Offer letters**  
**Deferrals**

[international.admissions@canadorecollege.ca](mailto:international.admissions@canadorecollege.ca)

**Health Insurance**

[International.Insurance@canadorecollege.ca](mailto:International.Insurance@canadorecollege.ca)

**Registration Issues**

[admissions@canadorecollege.ca](mailto:admissions@canadorecollege.ca)

**Finances:**

- **Payments**
- **Amount owing**

[admissions@canadorecollege.ca](mailto:admissions@canadorecollege.ca)

- **Refunds**

[Click here to request a refund](#)

- **Receipts (NOT paid by flywire)**

[Canadore.InternationalAR@canadorecollege.ca](mailto:Canadore.InternationalAR@canadorecollege.ca)

- **flywire issues**

[support@flywire.com](mailto:support@flywire.com)

**Transcripts**  
**Completion packages**

[Click here to request transcripts](#)

**Quarantine plans/Accommodations**  
**Travel Support Letters**

[quarantine.approval@canadorecollege.ca](mailto:quarantine.approval@canadorecollege.ca)

**Residence**

[info@canadoreresidence.ca](mailto:info@canadoreresidence.ca)

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## INTERNATIONAL STUDENT ADVISING:

Whether you are in Canada or studying remotely at the moment, our team of dedicated International Student Advisors (ISAs) are here to help you with a wide variety of topics (including community orientation, housing, immigration-related matters, and health insurance)

Current international students registered at North Bay or Parry Sound campuses are welcome to book an appointment using the following link for online appointments:

[international@canadorecollege.ca](mailto:international@canadorecollege.ca)

## EMOTIONAL WELL-BEING:

We are here to support you. We offer help to develop skills, attitudes, abilities and insights to meet both academic and life challenges, to assist you in overcoming personal challenges that may pose a barrier to your success, and to connect you to additional community resources.

North Bay and Parry Sound campus registered students are welcome to make friends with our International Transition, Retention, & Support Coordinator, Jillian Gear, using the following link for online appointments:

**Jillian Gear**

[jillian.gear@canadorecollege.ca](mailto:jillian.gear@canadorecollege.ca)

*Should appointments be unavailable through this link, please reach out to [studentsuccessnow@canadorecollege.ca](mailto:studentsuccessnow@canadorecollege.ca) to make friends with one of our other Student Success Navigators.*

## AGENTS:

**Commission Payment Queries  
Renewing an agreement  
Agent related concerns  
Partnering with Canadore**

[agent.relations@canadorecollege.ca](mailto:agent.relations@canadorecollege.ca)

**Student application issues**

**Please reach out to your Regional Manager**